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#### **EXPERIENCE**

# Senior UX Designer, Republic Wireless

Raleigh, NC SEP 2012 – NOV 2018

I led the UX team at Republic for over 6 years. I was responsible for designing a suite of apps and services that thousands of people relied on a daily basis.

## Noteworthy projects:

- Device activation
- Anywhere Messaging platform
- Relay app

# **Digital Strategist, Hesketh**

Raleigh, NC

MAR 2012 - AUG 2012

I wore many hats within the agency. I was responsible for delivering efficient usable digital solutions to large projects with complex problems.

## Noteworthy projects:

Digital Strategy for CCF

## **User Experience Designer, iContact**

Morrisville, NC DEC 2009 - FEB 2012

As part of the UX team. I was responsible for the UX & UI of iContacts product as well as the front end development of the application (mixture of html/css/js/php). We worked closely with Engineering and product management, to ensure that the business goals were being met along with our user goals

#### SUMMARY

I believe great ux is driven by a designer who does 3 things well:

- Keep a constant conversation going with your users.
- 2. Measure the effectiveness of their work by reviewing analytics, support tickets, and customers
- Builds strong partnerships with internal teams. Close teams that communicate well build great products

### **SKILLS**

User Experience Strategy
Information Architecture
Wireframing
Prototyping
User testing
UI Design
Split Testing
Evolving Designs

## Noteworthy projects:

- Integration with Google Analytics
- Social Media publishing
- Redesigning the Manage Your Subscription process and functionality

# Senior Interactive Designer, Brooks Bell Interactive,

Raleigh, NC

JUN 2007 - NOV 2008

I designed online advertising strategies for clients such as AOL, Wall Street Journal, and Consumer Reports. I focused on landing page optimization, direct response banner ads, and direct response email campaigns.

## **EDUCATION**

**1999-2001** FIDM, San Francisco, Associates Degree in Visual Communications

**1995-1998** Leeds Metropolitan University, BA in Fine Art

### **RESOURCES**

medium.com/@octobermigrate twitter.com/ux\_etiquette

## **REFERENCES**

Available upon request